

HOW TO MAKE A HOME RUN."

# Use And Care

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<b>1-800-253-1301</b> Call us with questions or comments.

**MICROWAVE HOOD COMBINATION** 

PART NO. 3874W501066/4359222

**MODEL MH6110XB** 

8/95

# A Note to You

#### Thank you for buying a WHIRLPOOL® appliance.

Because your life is getting busier and more complicated, WHIRLPOOL microwave ovens are easy to use, save time, and help you manage your home better. To ensure that you enjoy years of trouble-free operation, we developed this Use and Care Guide. It contains valuable information about how to operate and maintain your microwave oven properly and safely. Please read it carefully.

Also, please complete and mail in the Ownership Registration Card provided with your appliance. The card helps us notify you about any new information on your appliance.

#### Your safety is important to us.

This guide contains warning symbols and statements. Please pay special attention to this symbol and follow any instructions given. Here is a brief explanation of the use of the warning symbol.

#### AWARNING

This symbol will help alert you to such dangers as fire, electrical shock, burns, and personal injury.

# Our Consumer Assistance Center number, 1-800-253-1301, is toll-free 24 hours a day.

If you ever have a question concerning your appliance's operation, or if you need service, first see "If You Need Assistance or Service" on page 45. If you need further help, feel free to call our Consumer Assistance Center. When calling, you will need to know your appliance's complete model number and serial number. You can find this information on the model and serial number plate (see diagram on page 10). For your convenience, we have included a handy place below for you to record these numbers, the purchase date from the sales slip, and your dealer's name and telephone number. Keep this book and the sales slip together in a safe place for future reference.

Model Number	

Dealer Name	 	
Dealer Phone		

Serial Number \_\_\_\_\_ Purchase Date \_\_\_\_\_

# **Microwave Oven Safety**

# **IMPORTANT SAFETY INSTRUCTIONS**

Microwave ovens have been thoroughly tested for safe and efficient operation. However, as with any appliance, there are special installation and safety precautions which must be followed to ensure safe and satisfactory operation and prevent damage to the unit.

# AWARNING To reduce the risk of fire, electrical shock, burns, injury to persons, exposure to excessive microwave

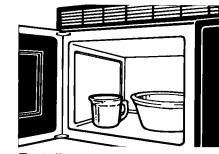
energy, or damage when using the microwave oven, follow basic precautions, including the following:

- Read all instructions before using the microwave oven.
- Read and follow the specific "PRECAU-TIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY" found on page 5.
- This appliance must be grounded. Connect only to properly arounded outlet. See "GROUNDING INSTRUCTIONS" found in the Installation Instructions.
- Install or locate this appliance only in accordance with the provided Installation Instructions.
- Some products such as whole eggs in the shell and sealed containers - for example, closed glass jars - could explode and should not be heated in this oven.
- Do not heat, store, or use flammable materials in or near the oven. Fumes could create a fire hazard or explosion.
- Use this appliance only for its intended use as described in this manual. Do not use corrosive chemicals or vapors in this appliance. This type of oven is specifically designed to heat or cook food. It is not designed for industrial or laboratory use.
- As with any appliance, close supervision is necessary when used by children.
- Do not operate this appliance if it is not working properly, or if it has been damaged. Electrical shock, fire, or other hazards could result.

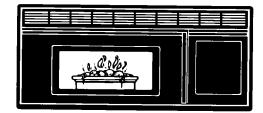
- This appliance should be serviced only by qualified service personnel. Call an authorized Whirlpool service company for examination, repair, or adjustment.
- Do not cover or block any opening on the appliance. Fire could result.
- Do not store this appliance outdoors. Do not use this product near water - for example, near a kitchen sink, in a wet basement, or near a swimming pool. and the like.
- Do not immerse cord or plug in water.
- Keep cord away from heated surfaces.
- Do not let cord hang over edge of table or counter.
- This appliance is suitable for use above both gas and electric cooking equipment 36 inches or less wide.
- See door surface and interior cleaning instructions on page 36.
- To reduce the risk of fire in the oven cavity:
  - -Do not overcook food. Carefully attend appliance if paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking. Paper could char or burn, and some plastics could melt if used when heating foods.
- -Do not deep fry in oven. Microwavable utensils are not suitable and it is difficult to maintain appropriate deep frying temperatures.

#### continued on next page

#### MICROWAVE OVEN SAFETY



- -Test dinnerware or cookware before using. To test a dish for safe use, put it into the oven with a cup of water beside it. Cook at 100% Cook Power for one minute. If the dish gets hot and water stays cool, do not use it. Some dishes (melamine, some ceramic dinnerware, etc.) absorb microwave energy, becoming too hot to handle and slowing cooking times. Cooking in metal containers not designed for microwave use could damage the oven, as could containers with hidden metal (twist-ties, foil lining, staples, metallic glaze or trim).
- Remove wire twist-ties from paper or plastic bags before placing bag in oven.



 If materials inside the oven should ignite, keep oven door closed, turn oven off, and disconnect the power cord or shut off power at the fuse or circuit breaker panel.



- Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the cavity when not in use.
- Because of the automatic exhaust fan feature, the following cautions must be observed:
- Do not leave the area when using your cooktop at a high setting. Accidental fires from boilovers or spattering on the surface unit could spread, especially if the exhaust fan is operating.
- Do not allow grease and soil to build up in the grease filter. Exhaust fan efficiency will decrease and fire could result. Clean often following the filter cleaning instructions on page 37.
- Do not change the cooktop or oven lights without turning the power off at the main power supply (see page 38).
   Electrical shock could result.
- Do not flame foods on a cooktop surface below this unit. The fan, if operating, could spread the flame and cause personal injury or property damage.
- Use care when cleaning the vent hood filter. Corrosive cleaning agents, such as lye-based oven cleaners, could damage filter.
- Read and follow "Operating safety precautions" starting on page 6.

- 1. A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
- 2. Longer cord sets or extension cords are available and may be used if care is exercised in their use.
- If a long cord or extension cord is used temporarily, (a) the marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance, (b) the

extension cord must be a groundingtype, 3-wire cord that has a 3-blade grounding plug and a 3-slot receptacle that will accept the plug on the appliance, and (c) the longer cord should be arranged so that it will not drape over the countertop or tabletop where it could be pulled on by children or tripped over accidentally.

**4.** A qualified electrician must install a properly grounded and polarized 3-prong receptacle near the appliance.

# - SAVE THESE INSTRUCTIONS -

# PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY...

**Do not** attempt to operate this oven with the door open since opendoor operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.

**Do not** place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.

**Do not** operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the: (1) Door (bent),

(2) Hinges and latches (broken or loosened),

(3) Door seals and sealing surfaces.

**Do not** operate the microwave oven if the door window is broken.

The microwave oven should be checked for microwave leakage by qualified service personnel after a repair is made.

The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

**Do not** operate the microwave oven with the outer cabinet removed.

#### MICROWAVE OVEN SAFETY

# **Operating safety precautions**

### AWARNING

To reduce the risk of fire, electrical shock, burns, injury to persons, or damage when using the microwave oven, follow the precautions on pages 6-7.



Never cook or reheat a whole egg inside the shell. Steam buildup in whole eggs may cause them to burst and burn you, and possibly damage the oven. Slice hard-boiled eggs before heating. In rare instances, poached eggs have been known to explode. Cover poached eggs and allow a standing time of one minute before cutting into them.

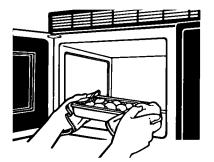


Stir before heating

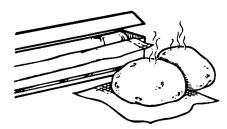
For best results, stir any liquid several times before heating or reheating. Liquids heated in certain containers (especially cylindrical containers) may become overheated. The liquid may splash out with a loud noise during or after heating or when adding ingredients (coffee granules, tea bags, etc.), resulting in harm to the oven and possible personal injury.



**Never** lean on the door or allow a child to swing on it when the door is open. Injury could result.

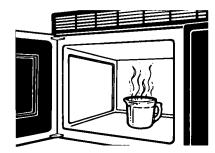


**Use hot pads.** Microwave energy does not heat containers, but the hot food does.



**Do not overcook potatoes.** Fire could result. At the end of the recommended cooking time, potatoes should be slightly firm because they will continue cooking during standing time. **After microwaving, wrap** potatoes in foil and **set aside** for 5 minutes. They will finish cooking while standing.

#### MICROWAVE OVEN SAFETY



**Do not** start a microwave oven when it is empty. Product life may be shortened. If you practice programming the oven, **put** a container of water in the oven.

It is normal for the inside of the oven door to look wavy after the oven has been running for a while.



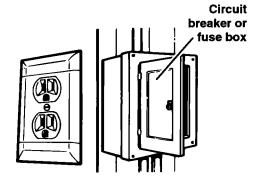
**Do not** use newspaper or other printed paper in the oven. Fire could result.

**Do not** dry flowers, fruit, herbs, wood, paper, gourds, or clothes in the oven. Fire could result.



**Do not** try to melt paraffin wax in the oven. Paraffin wax will not melt in a microwave oven because it allows microwaves to pass through it.

#### **General information**



If your electrical power line or outlet voltage is less than 110 volts, cooking times may be longer. Have a qualified electrician check your electrical system.

# **Getting to Know Your Microwave Hood** Combination

This section discusses the concepts behind microwave cooking and introduces you to the basics you need to know to operate your microwave oven. Please read this information before use.

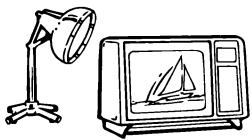
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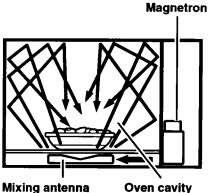
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# How microwave cooking works



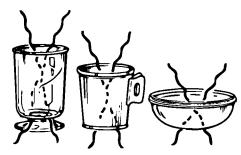
Microwave ovens are safe. Microwave energy is not hot. It causes food to make its own heat, and it's this heat that cooks the food.

Microwaves are like TV waves or light waves. You cannot see them, but you can see what they do.



**Mixing antenna** 

A magnetron in the microwave oven produces microwaves. The microwaves move into the area under the oven floor. There they bounce off the mixing antenna into the oven where they contact the food.



**Microwaves** pass through most glass, paper, and plastics without heating them so food absorbs the energy. Microwaves bounce off metal pans so food does not absorb the energy.

#### **Radio interference**

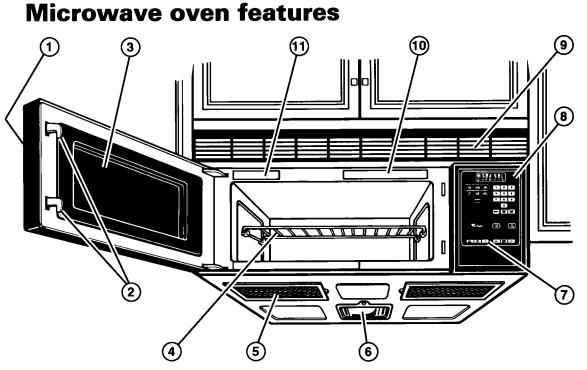
Operation of the microwave oven may cause interference to your radio, TV, or similar equipment. When there is interference, it may be reduced or eliminated by taking the following measures:

- Clean door and sealing surfaces of the oven.
- Adjust the receiving antenna of radio or television.
- Move the receiver away from the microwave oven.
- Plug the microwave oven into a different outlet so that the microwave oven and receiver are on different branch circuits.



**Microwaves** may not reach the center of a roast. The heat spreads to the center from the outer, cooked areas just as in regular oven cooking. This is one of the reasons for letting some foods (for example, roasts or baked potatoes) stand for a while after cooking, or for stirring some foods during the cooking time.

The microwaves disturb water molecules in the food. As the molecules bounce around bumping into each other, heat is made, like rubbing your hands together. This is the heat that does the cooking.



Your microwave oven is designed to make your cooking experience as enjoyable and productive as possible. To get you up and running quickly, the following is a list of the oven's basic features:

- 1. Door Handle. Pull to open door.
- 2. Door Safety Lock System. The oven will not operate unless the door is securely closed.
- 3. Window with Metal Shield. Shield prevents microwaves from escaping. It is designed as a screen to allow you to view food as it cooks.
- 4. Two-Position Bi-Level Cooking Rack Accessory (optional). Use for extra space when cooking in more than one container at the same time. See page 17 for more information.
- **5. Filter.** See page 37 for cleaning information.
- Cooktop/Countertop Light. Turn on to light your cooktop or countertop or turn on as a night light. See page 15 for more information.

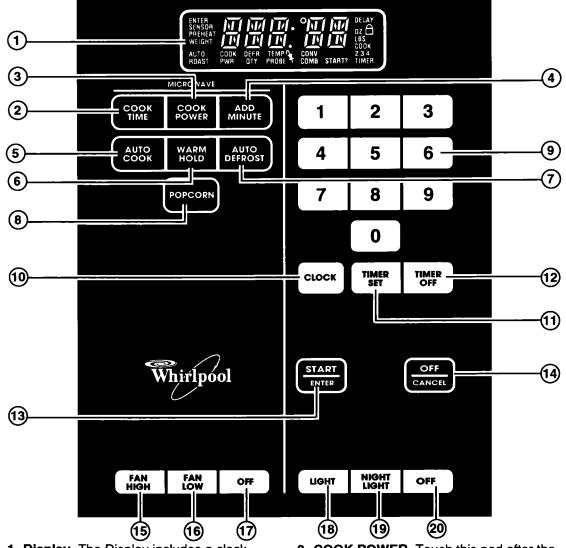
- 7. Exhaust Fan and Cooktop Light Switches. See pages 14-17 for more information.
- 8. Control Panel. Touch the pads on this panel to perform all functions. See pages 11-13 for more information.
- 9. Vent Grille.
- **10. Cooking Guide.** Use as a quick reference for Auto Cook and Auto Defrost settings.
- 11. Model and Serial Number Plate.

#### Smoke deflector accessory kit

A smoke deflector kit for your model is available from your Whirlpool parts dealer to use when installing this microwave oven over cooking products with a grill or griddle. Ask your Whirlpool dealer for details on Kit No. 4358523 – Smoke Deflector Kit.

# **Control panel features**

Your microwave oven control panel lets you select the desired cooking function quickly and easily. All you have to do is touch the necessary Command Pad. The following is a list of all the Command and Number Pads located on the control panel. For more information, see pages 14-35.



- 1. **Display.** The Display includes a clock and indicators to tell you time of day, cooking time settings, and cooking functions selected.
- 2. COOK TIME. Touch this pad followed by Number Pads to set a cooking time. See pages 21, 23, and 24 for more information.
- 3. COOK POWER. Touch this pad after the cook time has been set, followed by a Number Pad to set the amount of microwave energy released to cook the food. The higher the number, the higher the microwave power or "cooking speed." See page 22 for more information. See the "Microwave cooking chart" on page 41 for specific Cook Powers to use for the foods you are cooking.

- **4. ADD MINUTE.** Touch this pad to cook for one minute, at 100% Cook Power, or to add an extra minute, at the set Cook Power, to your cooking cycle. See page 34 for more information.
- 5. AUTO COOK. Touch this pad to cook common microwave-prepared foods without needing to program times and Cook Powers. See page 25 for more information.
- 6. WARM HOLD. Touch this pad to keep hot, cooked foods safely warm in your microwave oven for up to 99 minutes, 99 seconds. WARM HOLD can be used by itself, or it can automatically follow a cooking cycle. See page 32 for more information.
- **7. AUTO DEFROST.** Touch this pad followed by Number Pads to thaw frozen meat by weight. See page 27 for more information.
- 8. POPCORN. Touch this pad when popping popcorn in your microwave oven. The oven will automatically heat for a preset time at a preset Cook Power. See page 33 for more information.
- Number Pads. Touch Number Pads to enter cooking times, Cook Powers, quantities, weights, or food categories.
- **10. CLOCK.** Touch this pad to enter the correct time of day. See page 18 for more information.
- **11. TIMER SET.** Touch this pad to set the Minute Timer. See page 19 for more information.
- **12. TIMER OFF.** Touch this pad to cancel the Minute Timer. See page 19 for more information.
- **13. START/ENTER.** Touch this pad to start a function. If you open the door after the oven begins to cook, retouch START/ENTER. See page 13 for more information.

- 14. OFF/CANCEL. Touch this pad to erase an incorrect command, cancel a program during cooking, or to clear the Display. See page 13 for more information.
- **15. FAN HIGH.** Touch this pad to turn on the fan at high speed. See page 14 for more information.
- FAN LOW. Touch this pad to turn on the fan at low speed. See page 14 for more information.
- **17. OFF.** Touch this pad to turn off the fan. See page 14 for more information.
- **18. LIGHT.** Touch this pad to turn on the cooktop/countertop light. See page 15 for more information.
- **19. NIGHT LIGHT.** Touch this pad to turn on the cooktop/countertop night light. See page 15 for more information.
- **20. OFF.** Touch this pad to turn off the cooktop/countertop light. See page 16 for more information.

#### **Audible signals**

Audible signals are available to guide you when setting and using your oven:

- A programming tone will sound each time you touch a pad.
- One long tone signals the end of a Minute Timer countdown.
- Four tones signal the end of a cooking cycle.
- **Two tones** sound once every minute after an End-of-Cooking signal as a reminder if food has not been removed from oven.
- Three tones sound if you have made an incorrect entry.
- To disable audible signals:
- **Touch and hold** Number Pad 1 for four seconds to disable programming tone and End-of-Cooking and End-of-Cycle signals.

#### OR

• Touch and hold Number Pad 2 for four seconds to disable all signals.

#### To turn signals back on:

Repeat steps under "To disable audible signals" above.

**NOTE:** Three tones, followed by two tones, will sound when audible signals are turned on or off. The three tones will be omitted if all tones are disabled.

#### Interrupting cooking

You can stop the oven during a cycle by opening the door. The oven stops heating and the fan stops, but the light stays on. **To restart cooking, close** the door and

#### TOUCH



If you do not want to continue cooking:

• Close the door and the light goes off.

OR

• TOUCH



#### Using the safety lock

The safety lock prevents unwanted use of the microwave oven by disabling the control panel Command Pads.

To lock or deactivate the control panel:

Touch and hold Number Pad 3 for four seconds. Three tones, followed by two tones, will sound and  $\bigcirc$  will appear on the Display.

#### To cancel the safety lock:

Touch and hold Number Pad 3 for four seconds. Two tones will sound and **A** will be cleared from the Display.

# Using the exhaust fan

The three pads on the bottom left of the control panel control the 2-speed Exhaust Fan.

1. Choose fan speed.

**NOTE:** If the temperature gets too hot around the microwave oven, the exhaust fan in the vent hood will automatically turn on at the LOW setting to protect the oven. It may stay on up to an hour to cool the oven. When this occurs, the Fan OFF Pad will not turn the fan off.

2. Turn off fan when desired.



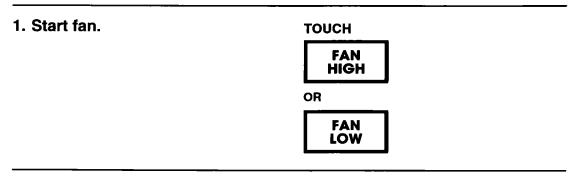




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OFF

# To set fan to run for a specific time:

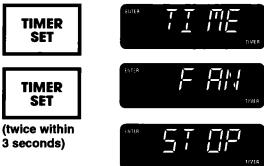


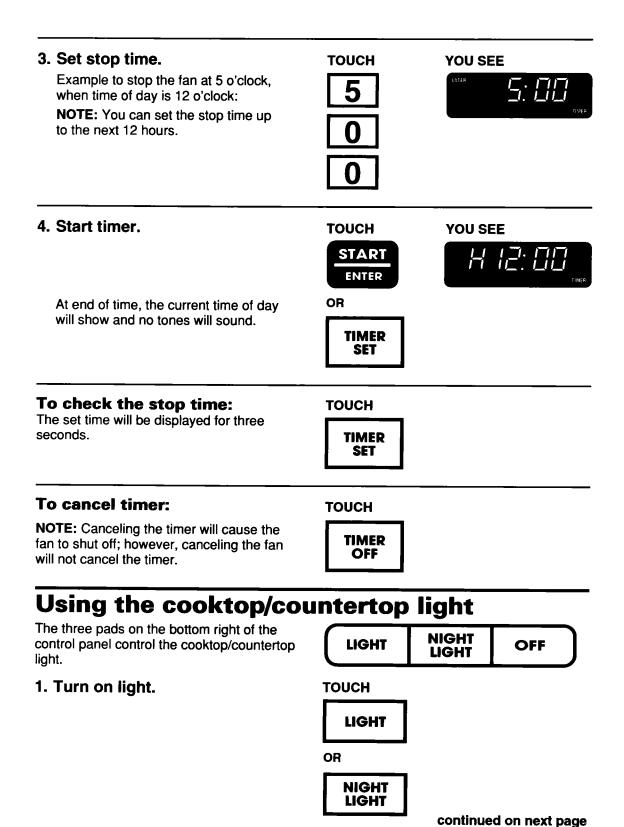
#### 2. Choose timer.

**NOTE:** If both the fan and light are operating and the TIMER SET Pad is touched twice, both the fan and light will be controlled by the timer. The Display will alternate between "FAN" and "LIGHT" one time before "STOP" is displayed.

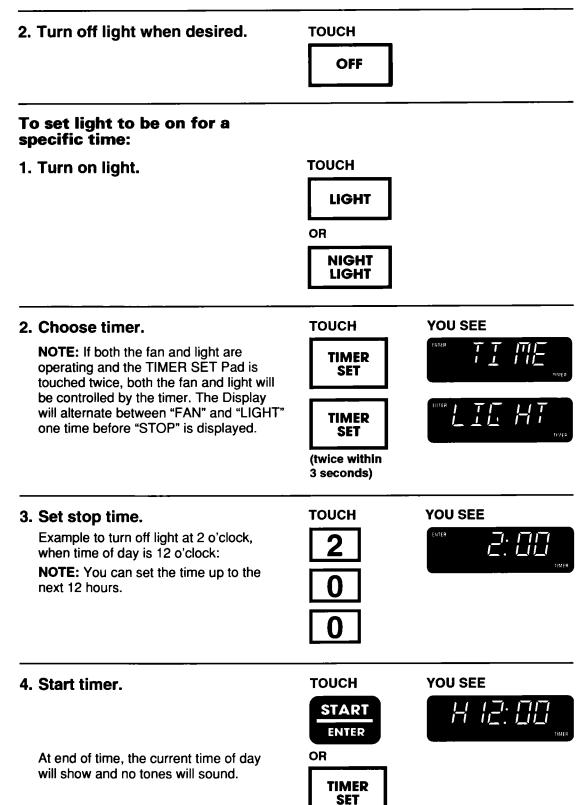


**YOU SEE** 





15



#### To check the stop time:

The set time will be displayed for three seconds.





TIMER

OFF

TOUCH

#### **To cancel timer:**

**NOTE:** Canceling the timer will cause the light to shut off; however, canceling the light will not cancel the timer.

# Using the bi-level cooking rack

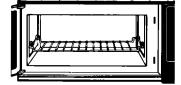
You can order a Bi-Level Cooking Rack (Part No. 4358524) from your Whirlpool dealer for extra space when cooking in more than one container at the same time. The metal rack can be turned upside-down to help fit taller containers on the bottom of the oven.

If your Whirlpool dealer does not stock the rack, you can order it, by part number, by writing to:

Whirlpool Corporation Attention: Customer Service Dept. 1900 Whirlpool Drive LaPorte, IN 46350

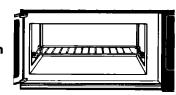
#### **Inserting the rack**

First position



First position: Insert the rack securely into the rack supports on the side walls of the oven.

Second position



**Second position:** Turn rack upside-down when using a taller container on the bottom of the oven.

#### AWARNING

#### **Burn Hazard**

Use hot pads when removing rack from oven after cooking.

Failure to do so could cause burns.

#### NOTES:

- **Do not store** the metal rack in the oven. Arcing and damage to the oven could result if someone accidentally starts the oven.
- Do not operate the oven with the metal rack stored on the floor of the oven. Damage to the interior finish will result.
- Use rack only in the microwave oven.
- Do not use rack with browning dish.
- Do not let food container on rack touch the top or sides of the oven.
- Do not cook foods directly on rack without putting them in containers first.
- **Do not place** a metal cooking container on rack. Place a microwave-safe plate under container.
- **Only use** the Bi-Level Cooking Rack when cooking at more than one level.

# **Setting the clock**

When your microwave oven is first plugged in or after a power failure, the Display will show "888:88". For the first 30 seconds after the power is on, you can set the clock time without touching CLOCK. After 30 seconds has gone by, you must follow the directions below to set the time. If a time of day is not set, "888:88" will show on the Display until you touch CLOCK.

#### NOTES:

- You can only set the clock if the oven is not cooking food.
- If you touch in an incorrect time and touch CLOCK, three tones will sound. Enter the correct time.
- If you touch OFF/CANCEL while setting the clock, the Display will show the last time of day set or ":" if no time of day has been set.

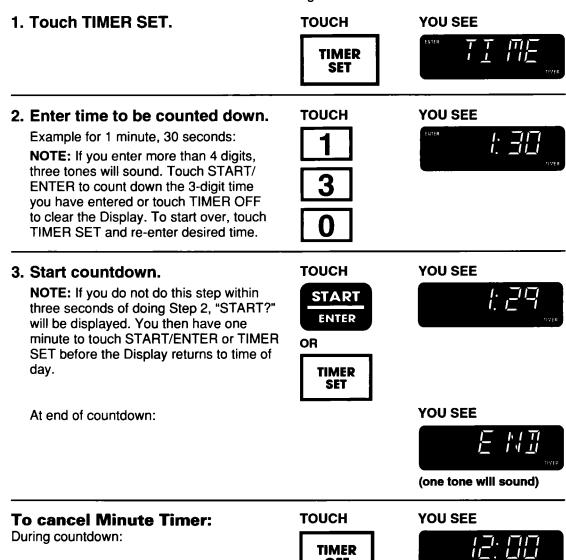
#### To set time:

1. Choose setting.		YOU SEE
<b>2. Enter time of day.</b> Example for 12:00:	тоисн 1 2 0	YOU SEE
3. Complete entry.	TOUCH CLOCK OR START ENTER	YOU SEE

# **Using the Minute Timer**

You can use your microwave oven as a minute timer. Use the Minute Timer for timing up to 99 minutes, 99 seconds.

**NOTE:** The oven can operate while the Minute Timer is in use. To see the Minute Timer while the oven is cooking, touch TIMER SET. To return the Display to the cooking time countdown, touch TIMER SET again.



(time of day)

After countdown:

OFF

OR

# **Using Your Microwave** Oven

This section gives you instructions for operating each function. Please read these instructions carefully.

#### **In This Section**

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# Getting the best cooking results

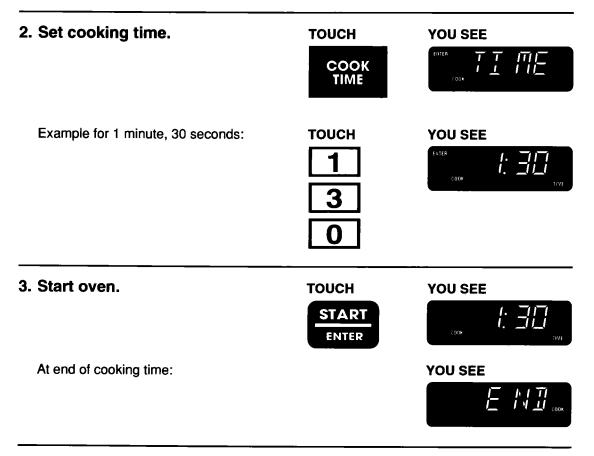
- ALWAYS cook food for the minimum recommended cooking time. If necessary, touch ADD MINUTE while the oven is operating or after it has completed the cooking cycle (see page 34 for more information). Then check for doneness to avoid overcooking the food.
- Stir, turn over, or rearrange food being cooked about halfway through the cook time for most even doneness with all recipes.
- If a glass cover is not available, use wax paper, paper towels, or microwaveapproved plastic wrap. Turn back a corner to vent steam during cooking.

 Although a new rating method\* rates this oven at 850 watts, you may use a reliable cookbook and recipes developed for microwave ovens previously rated at 700-800 watts.

\*IEC-705 Test Procedure. The IEC-705 Test Procedure is an internationally recognized method of rating microwave wattage output and does not represent an actual change to output power or cooking performance.

# Cooking at high cook power

1. Put food in oven and close the door.



#### **Changing instructions**

You can change the cooking time any time by repeating Steps 2 and 3.

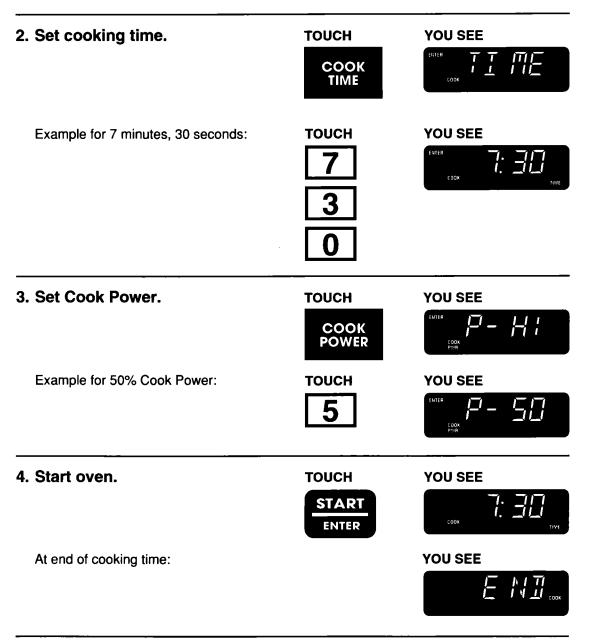
# **Cooking at lower cook powers**

For best results, some recipes call for lower Cook Powers. The lower the Cook Power, the slower the cooking. Each Number Pad also stands for a different percentage of Cook Power. Many microwave cookbook recipes tell you by number, percent, or name which Cook Power to use. The following chart gives the percentage of Cook Power each Number Pad stands for, and the Cook Power name usually used. It also tells you when to use each Cook Power. Follow recipe or food package instructions if available.

COOK POWER	NAME	WHEN TO USE IT
Automatic 100% of full power	High	<ul> <li>Quick heating many convenience foods and foods with high water content, such as soups and beverages</li> <li>Cooking tender cuts of meat, ground meat, poultry pieces, fish fillets, and vegetables</li> </ul>
9=90% of full power	_	Heating cream soups
8=80% of full power		<ul> <li>Heating rice, pasta, or casseroles</li> </ul>
7=70% of full power	Medium-High	<ul> <li>Cooking and heating foods that need a Cook Power lower than high (for example, whole fish and meat loaf) or when food is cooking too fast</li> <li>Reheating a single serving of food</li> </ul>
6=60% of full power		<ul> <li>Cooking requiring special care, such as cheese and egg dishes, pudding, and custards</li> <li>Finishing cooking casseroles</li> </ul>
5=50% of full power	Medium	<ul> <li>Cooking ham, whole poultry, and pot roasts</li> <li>Melting chocolate</li> </ul>
4=40% of full power		<ul><li>Simmering stews</li><li>Heating pastries</li></ul>
3=30% of full power	Medium-Low, Defrost	<ul> <li>Defrosting foods, such as bread, fish, meats, poultry, and precooked foods</li> </ul>
2=20% of full power		<ul> <li>Softening butter, cheese, and ice cream</li> </ul>
1=10% of full power	Low	<ul> <li>Keeping food warm</li> <li>Taking chill out of fruit</li> </ul>

**NOTE:** Once cook time has been entered you can also use the Cook Power pad as a second Minute Timer by entering "0" for the Cook Power. The oven will count down the cooking time you set without cooking.

# 1. Put food in oven and close the door.



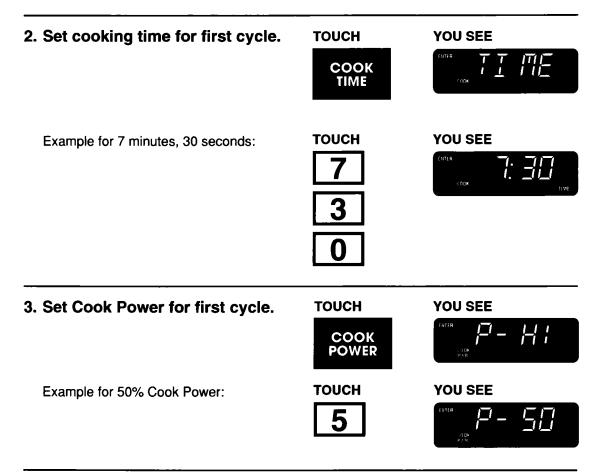
#### **Changing instructions**

You can change the cooking time or Cook Power any time by repeating Steps 2 and/or 3 and 4.

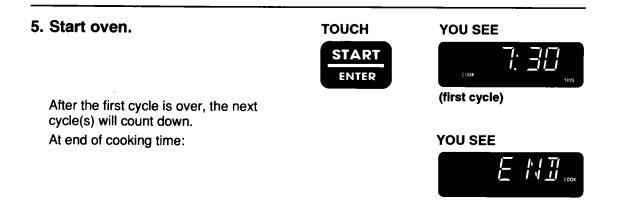
# Cooking with more than one cook cycle

For best results, some recipes call for one Cook Power for a certain length of time, and another Cook Power for another length of time. Your oven can be set to change from one to another automatically, for up to two cycles.

1. Put food in oven and close the door.



4. Repeat Steps 2 and 3 to set cooking time and Cook Power for each additional cycle.



#### **Changing instructions**

You can change times or Cook Powers for a cycle any time after that cycle starts by repeating Steps 2 and/or 3 and 4.

# Using AUTO COOK

Cooking with AUTO COOK lets you cook common microwave-prepared foods without needing to program times and Cook Powers. AUTO COOK has preset times and Cook Powers for five major food categories: Casseroles, Baked Potatoes, Bread, Fresh/Canned Vegetables, and Frozen Vegetables. All you do is touch the Number Pad assigned to the desired category and enter the number of items or servings being heated. Your microwave oven does the rest.

**NOTE:** See "Microwave cooking chart" on page 41 for cooking with Cook Power and cooking time.

# 1. Put food in oven and close the door.

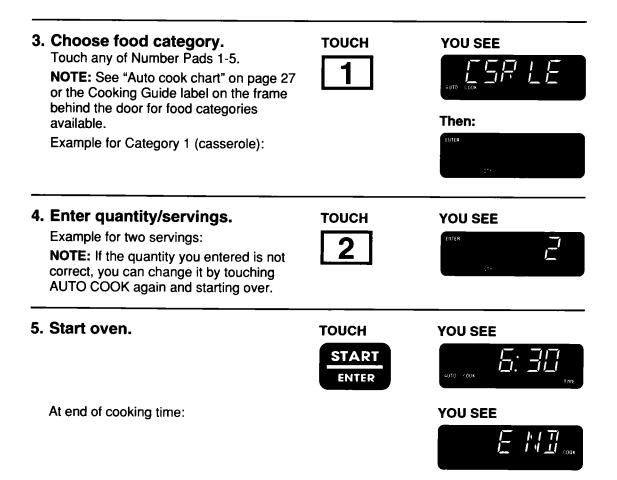
#### 2. Choose AUTO COOK.



YOU SEE



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CATEGORY	FOOD	NUMBER OF SERVINGS/ITEMS YOU CAN COOK
1	Casserole	1-2
2	Baked Potatoes	1-4
3	Bread	1-2
4	Fresh/Canned Vegetables	1-4
5	Frozen Vegetables	1-4

### Auto cook chart

# **Using AUTO DEFROST**

Your microwave oven automatically defrosts a variety of common meats at preset Cook Powers for preset times. The 3-stage defrost cycle is programmed for meat, poultry, and fish. All you do is touch the Command Pad assigned to the desired category and enter the weight of the items being defrosted. Your microwave oven does the rest.

1. Put frozen food in oven and

close the door.

#### NOTES:

- See the "Auto defrost chart" on page 29 for defrosting directions for each food.
- To defrost items not listed in "Auto defrost chart" on pages 29 and 30, use 30% Cook Power. Refer to a reliable cookbook for defrosting information.
- 2. Choose AUTO DEFROST.
   TOUCH
   YOU SEE

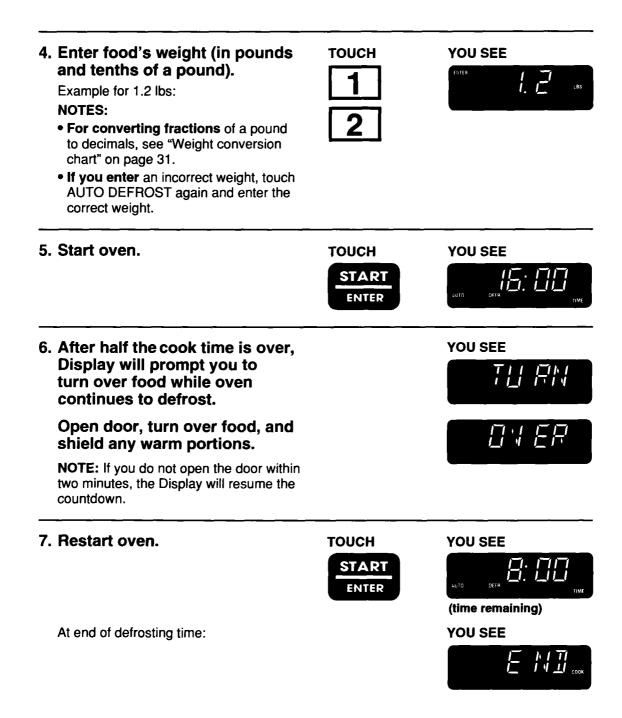
   AUTO DEFROST
   Image: Defroit of the second category (1 for meat, 2 for poultry, 3 for fish).
   TOUCH
   YOU SEE

   S. Choose food category (1 for meat:
   TOUCH
   YOU SEE
   Image: Defroit of the second category (1 for meat:

   Touch
   Touch
   You see
   Image: Defroit of the second category (1 for meat:
   Touch

   Image: Defroit of the second category (1 for meat:
   Touch
   Image: Defroit of the second category (1 for meat:
   Image: Defroit of the second category (1 for meat:

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### Auto defrost chart Meat setting

FOOD	AT PAUSE	SPECIAL INSTRUCTIONS
Beef		Meat of irregular shape and large, fatty cuts of meat should have the narrow or fatty areas shielded with foil at the begin- ning of a defrost cycle.
Ground Beef, Bulk	Remove thawed portions with fork. Turn over. Return remainder to oven.	Do not defrost less than 1/4 lb. Freeze in doughnut shape.
Ground Beef, Patties	Separate and rearrange.	Do not defrost less than two 4 oz patties. Depress center when freezing.
Round Steak	Turn over. Cover warm areas with aluminum foil.	Place on a microwavable roasting rack.
Tenderloin Steak	Turn over. Cover warm areas with aluminum foil.	Place on a microwavable roasting rack.
Stew Beef	Remove thawed portions with fork. Separate remainder. Return remainder to oven.	Place in a microwavable baking dish.
Pot Roast, Chuck Roast	Turn over. Cover warm areas with aluminum foil.	Place on a microwavable roasting rack.
Rib Roast	Turn over. Cover warm areas with aluminum foil.	Place on a microwavable roasting rack.
Rolled Rump Roast	Turn over. Cover warm areas with aluminum foil.	Place on a microwavable roasting rack.
Lamb		
Cubes for Stew	Remove thawed portions with fork. Return remainder to oven.	Place in a microwavable baking dish.
Chops (1 inch thick)	Separate and rearrange.	Place on a microwavable roasting rack.
Pork		
Chops (½ inch thick)	Separate and rearrange.	Place on a microwavable roasting rack.
Hot Dogs	Separate and rearrange.	Place on a microwavable roasting rack.
Spareribs, Country-Style Ribs	Turn over. Cover warm areas with aluminum foil.	Place on a microwavable roasting rack.
Sausage, Links	Separate and rearrange.	Place on a microwavable roasting rack.
Sausage, Bulk	Remove thawed portions with fork. Turn over. Return remainder to oven.	Place in a microwavable baking dish.
Loin Roast, Boneless	Turn over. Cover warm areas with aluminum foil.	Place on a microwavable roasting rack.

# Auto defrost chart (continued)

### Fish setting

FOOD	AT PAUSE	SPECIAL INSTRUCTIONS
Fish		
Fillets	Turn over. Separate fillets when partially thawed.	Place in a microwavable baking dish. Carefully separate fillets under cold water.
Steaks	Separate and rearrange.	Place in a microwavable baking dish. Run cold water over to finish defrosting.
Whole	Turn over.	Place in a microwavable baking dish. Cover head and tail with foil; do not let foil touch sides of microwave oven. Finish defrosting by immersing in cold water.
Shell Fish		
Crabmeat	Break apart. Turn over.	Place in a microwavable baking dish.
Lobster Tails	Turn over and rearrange.	Place in a microwavable baking dish.
Shrimp	Separate and rearrange.	Place in a microwavable baking dish.
Scallops	Separate and rearrange.	Place in a microwavable baking dish.

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#### **Poultry setting**

FOOD	AT PAUSE	SPECIAL INSTRUCTIONS
Chicken		
Whole (up to 9½ lbs)	Turn over (finish defrosting breast-side down). Cover warm areas with aluminum foil.	Place chicken breast-side up on a microwavable roasting rack. Finish defrosting by immersing in cold water. Remove giblets when chicken is partially defrosted.
Cut Up	Separate pieces and rearrange.	Place on a microwavable roasting rack.
	Turn over. Cover warm areas with aluminum foil.	Finish defrosting by immersing in cold water.
Cornish Hens		
Whole	Turn over. Cover warm areas with aluminum foil.	Place on a microwavable roasting rack. Finish defrosting by immersing in cold water.
Turkey		
Breast (under 6 lbs)	Turn over. Cover warm areas with aluminum foil.	Place on a microwavable roasting rack. Finish defrosting by immersing in cold water.

#### Weight conversion chart

You are probably used to food weights as being in pounds and ounces that are fractions of a pound (for example 4 ounces equals ¼ pound). However, in order to enter food weight in AUTO DEFROST, you must specify pounds and tenths of a pound. If the weight on the food package is in fractions of a pound, you can use the following chart to convert the weight to decimals.

NUMBER AFTER DECIMAL		EQUIVALENT OUNCE WEIGHT	
.10		1.6	
.20		3.2	
.25	One-Quarter Pound	4.0	
.30		4.8	
.40		6.4	
.50	One-Half Pound	8.0	
.60		9.6	
.70		11.2	
.75	Three-Quarters Pound	12.0	
.80		12.8	
.90		14.4	
1.00	One Pound	16.0	

# **Defrosting tips**

- When using AUTO DEFROST, the weight to be entered is the net weight in pounds and tenths of pounds (the weight of the food minus the container).
- Only use AUTO DEFROST for raw food. AUTO DEFROST gives best results when food to be thawed is a minimum of 0°F. If food has been stored in a refrigerator-freezer that does not maintain a temperature of 0°F or below, always program a lower food weight (for a shorter defrosting time) to prevent cooking the food.
- If the food is kept outside the freezer for up to 20 minutes, enter a lower food weight.
- If the food is kept outside the freezer for more than 20 minutes, and for defrosting ready-made food, defrost by time and power and let stand after defrosting.

- The shape of the package alters the defrosting time. Shallow rectangular packets defrost more quickly than a deep block.
- Separate pieces as they begin to defrost. Separated pieces defrost more easily.
- You can use small pieces of aluminum foil to shield foods like chicken wings, leg tips, and fish tails, but the foil must not touch the side of the oven. Foil can damage the oven lining.
- Shield areas of food with small pieces of foil if they start to become warm.
- For better results, a preset standing time is included in the defrosting time. This may make the defrosting time seem longer than expected. (For more information on standing time, see "Microwave cooking tips" on page 42.)

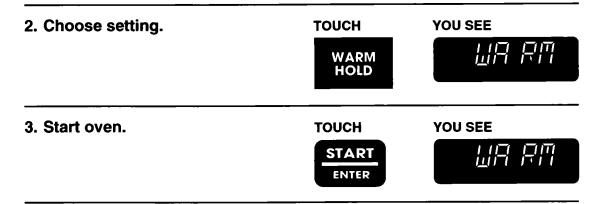
# **Using WARM HOLD**

You can safely keep hot, cooked food warm in your microwave oven for up to 99 minutes, 99 seconds (about 1 hour, 40 minutes). You can use WARM HOLD by itself, or to automatically follow a cooking cycle.

#### NOTES:

- WARM HOLD operates for up to 99 minutes, 99 seconds.
- **Opening** the oven door cancels WARM HOLD. Close the door and touch WARM HOLD, then touch START/ENTER if additional WARM HOLD time is desired.
- Food cooked covered should be covered during WARM HOLD.
- Pastry items (pies, turnovers, etc.) should be uncovered during WARM HOLD.
- 1. Put hot, cooked food in oven and close the door.

- Complete meals kept warm on a dinner plate should be covered during WARM HOLD.
- **Do not use** more than one complete WARM HOLD cycle (about 1 hour, 40 minutes). The quality of some foods will suffer with extended time.



#### To make WARM HOLD automatically follow another cycle:

• While you are touching in cooking instructions, touch WARM HOLD before touching START/ENTER.

- When the last cooking cycle is over, you will hear two tones. "WARM" will come on while the oven continues to run.
- You can set WARM HOLD to follow AUTO DEFROST, COOK, or multi-cycle cooking.

# **Using POPCORN**

POPCORN lets you pop commercially packaged microwave popcorn by touching just one pad. Pop only one package at a time. If you are using a microwave popcorn popper, follow manufacturer's instructions. You can set your microwave oven to pop different size bags of popcorn. You specify the setting by the number of times you touch POPCORN. To correctly set your microwave oven, follow this chart:

Bag Size – ounces	3.5	1.75
Touch POPCORN	once	twice

Cooking performance may vary with brand. Try several brands to decide which gives best popping results. For best results, use fresh bags of popcorn.

**NOTE:** If you want to change the popping time after choosing POPCORN, see "Adding or subtracting cook time" on page 35.

# 1. Place bag in oven and close door.

#### 2. Choose POPCORN.

Example for 3.5 oz regular bags:

After three seconds, oven starts popping popcorn:

#### AWARNING

#### **Fire Hazard**

Do not repop unpopped kernels and do not reuse popcorn bags.

Doing so could result in fire.



POPCORN

(once)

YOU SEE



**YOU SEE** 



(time counts down)

continued on next page

Every 10 seconds the Display will alternate between "POP-" and "CORN" and then show the time remaining.



At end of popping time:

# **Using ADD MINUTE**

ADD MINUTE lets you cook food for one minute at 100% Cook Power or add an extra minute to your cooking cycle. You can also use it to extend cooking time in multiples of one minute, up to 99 minutes.

#### NOTES:

- To extend cooking time in multiples of one minute, touch ADD MINUTE repeatedly during cooking.
- You can enter ADD MINUTE only after closing the door, after touching OFF/ CANCEL, or during cooking.
- 1. Make sure food is in oven.

- If you touch ADD MINUTE during cooking, the oven will cook at the currently selected Cook Power. If you touch ADD MINUTE after cooking is over, the oven will cook at 100% Cook Power.
- You cannot use ADD MINUTE with POPCORN, AUTO COOK, or AUTO DEFROST.
- You cannot use ADD MINUTE to start the oven if any program, other than the Minute Timer, is on the Display.



# Adding or subtracting cook time

If a preset cook time is too long or too short, you can increase or decrease the cook time by 10% after choosing the function. You can only increase or decrease cook time before cooking starts.

To increase cook time by 10%:



YOU SEE



(example for auto cook)

To decrease cook time by 10%:



TOUCH

8

YOU SEE



YOU SEE

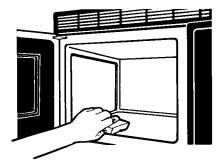


To reset to the original cook time:

# **Caring for Your Microwave Hood Combination**

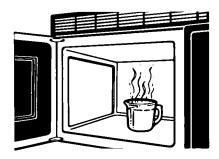
To make sure your microwave oven looks good and works well for a long time, you should maintain it properly. For proper care, please follow these instructions carefully.

# Cleaning the microwave oven



For interior surfaces: Wipe often with warm, sudsy water and a sponge or soft cloth. Use only mild, nonabrasive soaps or a mild detergent. Be sure to keep the areas clean where the door and oven frame touch when closed. Wipe well with clean water.

For exterior surfaces and control panel: Use a soft cloth with spray glass cleaner. Apply spray glass cleaner to soft cloth; do not spray directly on oven.



For stubborn soil, **boil** a cup of water in the oven for 2 or 3 minutes. Steam will soften the soil. To get rid of odors inside the oven, **boil** a cup of water with lemon juice or vinegar. NOTE: Abrasive cleansers, steel-wool pads, gritty wash cloths, some paper towels, etc., can damage the control panel, and the interior and exterior oven surfaces.

# Cleaning the bi-level cooking rack

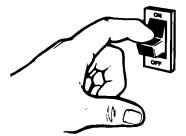
- Wash by hand with a mild detergent and a soft or nylon scrub brush. Dry completely.
- Do not use abrasive scrubbers or cleansers to clean rack.

### CARING FOR YOUR MICROWAVE HOOD COMBINATION

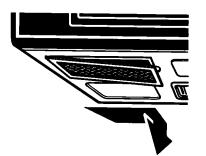
## **Caring for the filters**

The grease filters should be removed and cleaned often, at least once a month.

**NOTE:** If your microwave hood combination is installed to recirculate air, the charcoal filter (Part No. 4358792) should be replaced every 6-12 months. The charcoal filter cannot be cleaned.



1. For your personal safety, turn off the electric power at the main power supply.



2. To remove grease filters, slide each filter to the side. Pull filters downward and push to the other side. The filter will drop out.



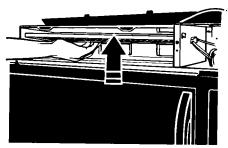
3. Soak grease filters in hot water and a mild detergent. Scrub and swish to remove embedded dirt and grease. Rinse well and shake to dry. Do not use ammonia or place in a dishwasher. The aluminum will darken.



 To replace grease filters, slide filter in the frame slot on one side of the opening.
 Push filter upward and push to the other side to lock into place.



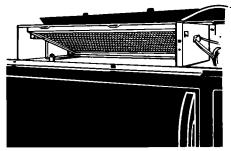
- 5. To remove charcoal filter: remove the vent cover mounting screws.
- 6. Tip the cover forward, then lift out to remove.



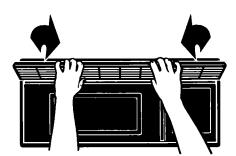
7. Lift the back of the charcoal filter. Slide the filter straight out.

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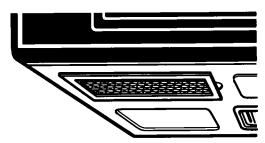
### CARING FOR YOUR MICROWAVE HOOD COMBINATION



8. Slide a new charcoal filter into place. The filter should rest at the angle shown.



 Slide the bottom of the vent cover into place. Push the top until it snaps into place. Replace the mounting screws. **10. Turn** the power back on at the main power supply.



**11. Do not operate** the hood without the filters in place.

## **Replacing the cooktop and oven lights**

### AWARNING

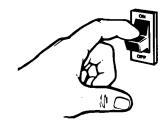
#### Fire Hazard

Use only candelabra-base bulbs, 30watt maximum.

Turn off power at main power supply before replacing the light bulb.

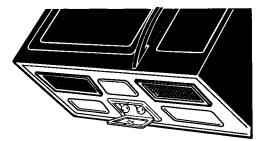
Failure to follow the above could result in fire or electrical shock.

The cooktop light



1. Turn off power at the main power supply.

### CARING FOR YOUR MICROWAVE HOOD COMBINATION



- 2. Remove the bulb cover mounting screws.
- 3. We recommend replacing bulb(s) with candelabra-base 30-watt bulb(s) available from your authorized Whirlpool service company (Part No. 4158432).
- 4. Turn the power back on at the main power supply.

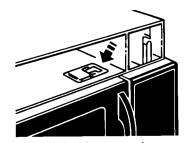
#### The oven light



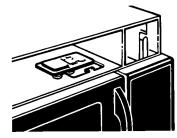
1. Turn off power at the main power supply.



- 2. Remove the vent cover mounting screws.
- 3. Tip the cover forward, then lift out to remove.



4. Remove bulb holder mounting screw.



- 5. Lift up the bulb holder.
- 6. We recommend replacing the bulb with a candelabra-base 30-watt bulb available from your authorized Whirlpool service company (Part No. 4158432).
- 7. Replace the bulb holder and mounting screw.



Slide the top of the vent cover into place.
 Push the bottom until it snaps into place.
 Replace the mounting screws. Turn the power back on at the main power supply.

# **Cooking Guide**

## **Reheating chart**

Times are approximate and may need to be adjusted to individual taste.

ITEM	STARTING TEMP	TIME/POWER	PROCEDURE
Meat (Chicken pieces, chops, hamburgers, meat loaf slices)			Cover loosely.
1 serving 2 servings	Refrigerated Refrigerated	1-2 min at 70% 2½-4½ min at 70%	
Meat Slices (Beef, ham, pork, turkey) 1 or more	Room temp	45 sec-1 min per serving at 50%	Cover with gravy or wax paper. Check after 30 sec
servings	Refrigerated	1-3 min per serving at 50%	per serving.
Stirrable Casseroles and Main Dishes			Cover. Stir after half the time.
1 serving 2 servings 4-6 servings	Refrigerated Refrigerated Refrigerated	2-4 min at 10C% 4-6 min at 10C% 6-8 min at 100%	
Nonstirrable Casseroles and Main Dishes			Cover with wax paper.
1 serving 2 servings 4-6 servings	Refrigerated Refrigerated Refrigerated	5-8 min at 50% 9-12 min at 50% 13-16 min at 50%	
Soup, Cream 1 cup 1 can (10 <sup>3</sup> 4 oz)	Refrigerated Room temp	3-4½ min at 50% 5-7 min at 50%	Cover. Stir after half the time.
<b>Soup, Clear</b> 1 cup 1 can (10 <sup>3</sup> 4 oz)	Refrigerated Room temp	2%-3½ min at 100% 4-5½ min at 100%	Cover. Stir after half the time.
Pizza 1 slice 1 slice 2 slices 2 slices	Room temp Refrigerated Room temp Refrigerated	15-25 sec at 100% 30-40 sec at 100% 30-40 sec at 100% 45-55 sec at 100%	Place on paper towel.
Vegetables 1 serving 2 servings	Refrigerated Refrigerated	¾-1½ miri at 100% 1½-2½ miri at 100%	Cover. Stir after half the time.
Baked Potato 1 2	Refrigerated Refrigerated	1-2 min at 50% 2-3 min at 50%	Cut potato lengthwise and then several times cross- wise. Cover with wax pape
<b>Breads</b> (Dinner or breakfast roll) 1 roll 2 rolls 4 rolls	Room temp Room temp Room temp	8-12 sec at 50% 11-15 sec at 100% 18-22 sec at 100%	Wrap single roll, bagel, or muffin in paper towel. To reheat several, line plate with paper towel. Cover with another paper towel.
<b>Pie</b> Whole 1 slice	Refrigerated Refrigerated	5-7 min at 70% 30 sec at 100%	

**Microwave cooking chart** Times are approximate and may need to be adjusted to individual taste. **NOTE:** See "Using AUTO COOK" on page 25 for cooking without Cook Powers or cooking times.

MEATS, POULTRY, FISH, SEAFOOD Allow standing time after cooking.		VEGETABLES (continued) Cook at 100% Cook Power.			
	COOK		FOOD		TIME
FOOD Bacon	<b>POWER</b> 100%	TIME 45 sec to	Cauliflower (medium head	i)	6-9 min
(per slice)		1 min 15 sec per slice	Corn on the (	Cob	4-9 min
Ground Beef for Casse- roles (1 lb)	100%	4-6 min	(4) Potatoes, Bal	ked	6-16 min 13-19 min
Hamburger Patties (2)	100%	1st side 2 min 2nd side 1½ to 2½ min	(4 medium) Squash, Summer (1 lb	)	3-8 min
Hamburger Patties (4)	100%	1st side 2½ min 2nd side 2-3 min	<u>OTHER</u>	соок	
Meat Loaf (1½ lbs)	100%	13-19 min	FOOD	POWER	TIME
Chicken	100%	6-9 min/lb	Applesauce (4 servings)	100%	7-10 min
Pieces Internal temper after standing.	rature shou	ld be 185°F	Baked Apples (4)	100%	4-6 min
Turkey	100% <u>1</u> 70%	5 min 8-12 min/lb	Chocolate (melt 1 square)	50%	1-2 min
Internal temper after standing.	rature shou	ld be 185°F	Eggs, Scrambled	100%	
<b>Fish Fillets</b> (1 lb)	100%	5-6 min	(2)		1 min 15 sec to 1 min 45 sec
Scallops and Shrimp (1 lb)	100%	3½-5½ min	(4)		2-3 min
VEGETABLES Cook at 100% Cook Power.		Hot Cereals (1 serving) (4 servings)	100%	1½-5 min 4½-7 min	
FOOD		TIME	Nachos	50%	1½-2½ min
Beans, Green Yellow (1 lb)	or	6-12 min	(large plate) Water for	100%	
Broccoli (1 lb)		6-10 min	Beverage	100%	
Carrots (1 lb)		8-12 min	(1 cup) (2 cups)		2½-4 min 4½-6 min

#### COOKING GUIDE

### **Microwave cooking tips**

#### Amount of food

- The more food you prepare, the longer it takes. A rule of thumb is that a double amount of food requires almost double the time. If one potato takes four minutes to cook, you need about seven minutes to cook two potatoes.
- If you want to cook two meals or containers of food at the same time, you can do so with the Bi-Level Cooking Rack. For example, you can cook two frozen dinners or reheat two plates of food by placing one on the rack and one under the rack.

#### Starting temperature of food

• The lower the temperature of the food being put into the microwave oven, the longer it takes to cook. Food at room temperature will be reheated more quickly than food at refrigerator temperature.

#### **Composition of food**

- Food with a lot of fat and sugar will be heated faster than food containing a lot of water. Fat and sugar will also reach a higher temperature than water in the cooking process.
- The more dense the food, the longer it takes to heat. "Very dense" food like meat takes longer to reheat than lighter, more porous food like sponge cakes.

#### Size and shape

- Smaller pieces of food will cook faster than larger pieces and same-shaped pieces of food cook more evenly than irregularly shaped foods.
- With unevenly shaped foods, the thinner parts will cook faster than the thicker areas. Place the thinner parts of chicken wings and legs in the center of the dish.

#### Stirring, turning foods

 Stirring and turning foods distributes heat quickly to the center of the dish and avoids overcooking at the outer edges of the food.

#### **Covering food**

Cover food to:

- Reduce splattering
- Shorten cooking times
- Retain food moisture

All coverings that allow microwaves to pass through are suitable.

#### **Releasing pressure in foods**

• Several foods (for example: baked potatoes, sausages, egg yolks, and some fruits) are tightly covered by a skin or membrane. This can cause the food to burst from steam building up in them during cooking. To relieve the pressure and to prevent bursting, **prick** these foods before cooking with a fork, cocktail pick, or toothpick.

#### Using standing time

- Always allow food to stand for a while after cooking. Standing time after defrosting, cooking, or reheating always improves the result since the temperature will then be evenly distributed throughout the food.
- When cooking in a microwave oven, food continues to cook even when the microwave energy is turned off. Food is no longer cooked by microwaves, but it is still being cooked by the high heat left over from the microwave oven.
- The length of the standing time depends on the volume and density of the food. Sometimes it can be as short as the time it takes you to remove the food from the oven and take it to the serving table. However, with larger, denser food, the standing time may be as long as 10 minutes.

#### COOKING GUIDE

#### **Arranging food**

For best results, distribute food evenly on the plate. You can do this in several ways:

- If you are cooking several items of the same food, such as baked potatoes, place them in a ring pattern for uniform cooking.
- When cooking foods of uneven shapes or thickness, place the smaller or thinner area of the food towards the center of the dish where it will be heated last.
- Arrange uneven foods, such as fish, in the oven with the tails to the center.
- If you are saving a meal in the refrigerator or "plating" a meal for reheating, arrange the thicker, denser foods to the outside of the plate and the thinner or less dense foods in the middle.
- Place thin slices of meat on top of each other or interlace them.
- Place thicker slices of meat, such as meat loaf and sausages, close to each other.
- Reheat gravy or sauce in a separate container.
- When you cook or reheat whole fish, score the skin – this prevents cracking.
- Shield the tail and head of whole fish with small pieces of foil to prevent overcooking and ensure the foil does not touch the sides of the oven.
- **Do not** let food or container touch the top or sides of the oven. This will prevent possible arcing.

#### **Using aluminum foil**

Metal containers usually should not be used in a microwave oven. There are, however, some exceptions. If you have purchased food which is prepackaged in an aluminum foil container, then refer to the instructions on the package. When using aluminum foil containers, cooking times may be longer because microwaves will only penetrate the top of the food. If you use aluminum containers without package instructions, follow these guide-lines:

- Place container in a glass bowl and add some water so that it covers the bottom of the container, not more than 1/4" high. This ensures even heating of the container bottom.
- Always remove the lid to avoid damage to the oven.
- Use only undamaged containers.
- Do not use containers taller than 3/4".
- Container must be half filled.
- To avoid sparking, there must be a minimum 1/4" between the aluminum container and the walls of the oven and also between two aluminum containers.
- Reheating food in aluminum foil containers usually takes up to double the time compared to reheating in plastic, glass, china, or paper containers. The time when food is ready will vary a great deal.
- Let food stand for 2-3 minutes after heating so that heat is spread evenly throughout container.

#### Cooking you should not do in your microwave oven

- **Do not** do canning of foods in the oven. Closed glass jars may explode, resulting in damage to the oven or possible personal injury.
- **Do not** use the microwave oven to sterilize objects (baby bottles, etc.). It is difficult to maintain the high temperature required for safe sterilization.

## **Questions and Answers**

QUESTIONS	ANSWERS
Can I use a rack in my microwave oven so that I may reheat or cook on two levels at a time?	You can use a rack only if rack is supplied with your microwave oven. Use of any rack not supplied with the microwave oven can result in poor cooking performance and/or arcing.
Can I use either metal or aluminum pans in my microwave oven?	Useable metal includes aluminum foil for shielding (use small, flat pieces), small skewers, and shallow foil trays (if tray is <sup>3</sup> / <sub>4</sub> inch deep and filled with food to absorb microwave energy). Never allow metal to touch walls or door. (For more information, see page 43.)
Sometimes the door of my microwave oven appears wavy. Is this normal?	This appearance is normal and does not affect the operation of your oven.
What are the humming noises that I hear when my microwave oven is operating?	You hear the sound of the transformer when the magnetron tube cycles on.
Why does the dish become hot when I microwave food in it? I thought that this should not happen.	As the food becomes hot it will conduct the heat to the dish. Be prepared to use hot pads to remove food after cooking.
What does "standing time" mean?	"Standing time" means that food should be taken out of the oven and covered for addi- tional time after cooking. This process allows the cooking to finish, saves energy, and frees the oven for another purpose.
Can I pop popcorn in my microwave oven? How do I get the best results?	Yes. Pop packaged microwave popcorn following manufacturer's guidelines or use the preprogrammed Popcorn pad. Do not use regular paper bags. Use the "listening test" by stopping the oven as soon as the popping slows to a "pop" every one or two seconds. Do not repop unpopped kernels. You can also use special microwave poppers. When using a popper, be sure to follow manufacturer's directions. Do not pop popcorn in glass utensils.
Why does steam come out of the air exhaust vent?	Steam is normally produced during cooking. The microwave oven has been designed to vent this steam out the top vent.

## If You Need Assistance or Service

This section is designed to help you save the cost of a service call. Part 1 of this section outlines possible problems, their causes, and actions you can take to solve each problem. Parts 2 and 3 tell you what to do if you still need assistance or service. When calling our Consumer Assistance Center for help or calling for service, please provide a detailed description of the problem, your appliance's complete model and serial numbers, and the purchase date. (See page 2.) This information will help us respond properly to your request.

#### 1. Before calling for assistance ...

Performance problems often result from little things you can find and fix without tools of any kind. Please check the chart below for problems you can fix. It could save you the cost of a service call.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Nothing will operate	The unit is not wired into a live circuit with the proper voltage.	Contact a qualified Whirlpool service technician to wire unit into a live circuit with the proper voltage. (See Installation Instructions.)
	A household fuse has blown or a circuit breaker has tripped.	Replace household fuse or reset circuit breaker.
	The electric company has experienced a power failure.	Check electric company for a power failure.
The microwave oven will	You are using the oven as a timer.	Touch TIMER OFF to cancel the Minute Timer.
not run	The door is not firmly closed and latched.	Firmly close and latch door.
	You did not touch START/ ENTER.	Touch START/ENTER.
	You did not follow directions exactly.	Check instructions for the function you are operating.
	An operation that was pro- grammed earlier is still running.	Touch OFF/CANCEL to cancel previous programming.
Microwave cooking times seem too long	The electric supply to your home or wall outlets is low or lower than normal.	Your electric company can tell you if the line voltage is low. Your electrician or service technician can tell you if the outlet voltage is low.
	The Cook Power is not at the recommended setting.	Check "Microwave cooking chart" on page 41.
	There is not enough cooking time for the amount of food being cooked.	Allow for more time when cooking more food at one time.

#### continued on next page

### IF YOU NEED ASSISTANCE OR SERVICE

PROBLEM	POSSIBLE CAUSE	SOLUTION
The Display shows a time	The oven door is not closed completely.	Completely close oven door.
counting down but the oven is not cooking	You have set the controls as a minute timer.	Touch TIMER OFF to cancel the Minute Timer.
You do not hear the Pro- gramming Tone	The command is not correct.	Re-enter command.
The Display shows "888:88"	There has been a power interruption.	Reset the clock.

#### IF YOU NEED ASSISTANCE OR SERVICE

#### 2. If you need assistance ...

Call the Whirlpool Consumer Assistance Center telephone number. Dial toll-free from anywhere in the U.S.A.:

#### 1-800-253-1301

and talk with one of our trained consultants. The consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

If you prefer, write to:

Mr. William Clark Consumer Assistance Representative Whirlpool Corporation 2000 North M-63 Benton Harbor, MI 49022-2692

Please include a daytime phone number in your correspondence.

#### 3. If you need service ...

Whirlpool has a nationwide network of



authorized Whirlpool service companies. Whirlpool service technicians are trained to fulfill

the product warranty and provide afterwarranty service, anywhere in the United States. To locate the authorized Whirlpool service company in your area, call our Consumer Assistance Center telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

 APPLIANCE-HOUSEHOLD-MAJOR, SERVICE & REPAIR
 See: Whirlpool Appliances or Authorized Whirlpool Service

(Example: XYZ Service Co.)

#### • WASHING MACHINES & DRYERS, SERVICE & REPAIR

- See: Whirlpool Appliances or Authorized Whirlpool Service (Example: XYZ Service Co.)

#### 4. If you are not satisfied with how the problem was solved ...

- Contact the Major Appliance Consumer Action Program (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of the major appliance industry.
- Contact MACAP only when the dealer, authorized servicer, and Whirlpool have failed to resolve your problem.
  - Major Appliance Consumer Action Program 20 North Wacker Drive Chicago, IL 60606
- MACAP will in turn inform us of your action.

## WHIRLPOOL® Microwave Oven Warranty

LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
FULL ONE-YEAR WARRANTY From Date of Purchase	FSP® replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by an authorized Whirlpool service company.
LIMITED FOUR-YEAR WARRANTY Second Through Fifth Year From Date of Purchase	FSP replacement magnetron tube on microwave ovens if defective in materials or workmanship.
WHIRLPOOL WILL NOT PAY FO	DR
<ul> <li>A. Service calls to: <ol> <li>Correct the installation of your microwave oven.</li> <li>Instruct you how to use your microwave oven.</li> <li>Instruct you how to use your microwave oven.</li> <li>Replace house fuses or correct house wiring.</li> <li>Replace owner-accessible light bulbs.</li> </ol> </li> <li>B. Repairs when your microwave oven is used in other than normal, single-family household use.</li> <li>Pickup and delivery. Your microwave oven is designed to be repaired in the home.</li> <li>D. Damage to your microwave oven caused by accident, misuse, fire, flood, acts of God, or use of products not approved by Whirlpool.</li> <li>E. Any labor costs during limited warranty.</li> <li>F. Repairs to parts or systems caused by unauthorized modifications made to the products.</li> </ul>	
the appliance. 5/93	

WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSE-QUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Outside the United States, a different warranty may apply. For details, please contact your authorized Whirlpool distributor or military exchange.

If you need service, first see the "If You Need Assistance or Service" section of this book. After checking "If You Need Assistance or Service," additional help can be found by calling our Consumer Assistance Center telephone number, **1-800-253-1301**, from anywhere in the U.S.A.

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